



# A+ Certification

Even during the Great Recession, employers are hiring PC technicians—to do jobs such as PC installation, preventive maintenance and troubleshooting, networking, security and online tech support.

But you probably won't be seriously considered without A+ certification from CompTIA—it's considered by many to be the must-have entry-level credential for those entering this segment of the IT job market, since it not only proves competence in these areas but also demonstrates that technicians have the customer service and communication skills needed to work with clients.

A+ is part of the certification track for corporations such as Microsoft, Hewlett-Packard, Cisco and Novell. Other technology companies, including CompuCom and Ricoh, have made A+ certification mandatory.

**NOTE:** those doing this training must have a solid grasp of computer fundamentals. Permission to participate is granted at the discretion of the instructor.

## Trainee Eligibility Criteria:

- 18 or older
- eligible to work in USA
- drug-free and sober
- strong motivation to get job

## Career Opportunities:

PC installation, preventive maintenance and troubleshooting, networking, security, online tech support, on-site help desk attendant, self-employed PC technician, A+ trainer

Program Length: 7 weeks

Training Days/Times: Sat 10:00 – 12:30

Next Available Start Date: March 20, 2010

Enrollment Cut-off Date: Thursday, March 18

Cost: \$50 (can be waived for low-income participants)

Staff Contact: Angelic Phillips, Client Services Coordinator  
(773) 929-5552 ext. 228  
angelic@leedcouncil.org